

Follow-up of the Think-tank meeting in Berlin

1. Introduction

The working document that has been sent to you in preparation of the think-tank meeting is intended to provoke thoughts and ideas that can fuel the development of innovative practices in work and income policies in different countries. The aim is to (eventually) provide an overview of the essence of different innovative practices, in order to make these transferable; an overview of 'big ideas' behind good practices, for inspiration and new impulses. The (eventual) aim is an easy-read overview of innovative and transferable approaches taken in different countries.

2. Suggestions for follow up

As a result of our think-tank meeting we hope to find common ground on the five ways of innovation we consider to be important:

- a. Involving employers;
- b. Result oriented case-management;
- c. Network cooperation and integrated services;
- d. Customer-focused ICT;
- e. Improving the quality of the service delivery.

It is our aim to take our discussions in the Berlin meeting to the next level, which is to create some common ground for the ideas we agree upon and want take into further common action. Possibilities for further action are:

- publishing an article or manifest in our home countries (simultaneously) ;
- influencing politicians, policymakers, managers, practitioners by spreading our ideas on national and international forums (e.g. EUROCITIES, PARES, OECD-LEED);
- developing ideas for transferability and exchange of good practices.

3. Proposals

- a- Plusconfidence (Henk and Nico) prepare a draft for an overview-article (ready by August 2012) to be published in our home countries, this autumn.
- b- Plusconfidence (Henk and Nico) together with each representative of a country prepare a document with country-specific recommendations (ready by September 2012), to be send to politicians, policymakers, Government, Agencies, NGO's, intermediate bodies, individual managers, practitioners in each country, to draw attention to our conclusions (a manifest) with an invitation to respond to our findings and recommendations.
Therefore each representative of a country prepares a list of institutions and persons to be addressed
- c- The next think-tank-meeting, to be held in November 2012, is aimed at discussing and developing concrete ideas for transferability and exchange of good practices in each country.
- d- In the next meeting of our think-tank we also invite representatives from international institutions such as Eurocities, Pares, OECD-Leed, WorldBank etc. for discussions on a possible follow-up.